Visiting Angels Senior Home Care in Pottstown

Visiting Angels Pottstown, owned by the mother-and-daughter team of Doris and Alycia Wertman, is celebrating its 12th Anniversary this year as the area's leader in non-medical, senior home care, serving families in Montgomery, Chester and Northern Berks Counties. They provide in home Alzheimer's and dementia care, errands/shopping, light housework, medication reminders, meal preparation, hygiene assistance and much more to seniors and adults, so they can remain independent in their own home, no matter where that home may be. Every home care situation is different, and Visiting Angels Pottstown offers flexible arrangements, an array of options, and expert services to clients from a few hours each week, to 24/7 live in care.

The range of services provided by Visiting Angels Pottstown fall under three umbrellas: Personal Care — which includes bathing, dressing, grooming, toileting and transfers; Housekeeping light housekeeping, laundry, meal preparation, etc.; and Companion Care — "The fun stuff," according to Doris. "After all the work is done you might want to make them some lunch and sit down and eat with the client, because that's always so important, keeping them mentally and physically engaged. It may be one short visit a week, or it may be 24-7. We do it all."

Doris and Alycia recognize that each client has a unique set of needs, and care should be unique as well. Doris and her team work closely with families and other health care professionals to create a care plan that addresses all of each client's individual needs. As those needs change, they will adapt that care plan to address any changes in the client's health or well-being.

Doris and Alycia also stress that Visiting Angels Living Assistance services are provided by experienced caregivers who understand the importance of providing quality care with compassion, dignity and respect. They believe in treating each client like family. Providing assisted living services with a special touch is what they do each and every day.

Caregivers and office staff are in regular communication with each other and with each client's family to discuss the care being provided. They also have a system of follow up and monitoring that includes frequent phone calls and at home visits. This system of monitoring helps Visiting Angels to ensure the client is well cared for and that they are getting along well with their caregiver. Visiting Angels also empowers the caregiver for each client to follow up with the office or family if they notice any changes in the client's health or well-being. They have the skills and training to notice even the smallest changes in demeanor.

"We are thankful to have had the opportunity to serve the Pottstown and surrounding communities," Doris said. "It has sincerely been an honor and a privilege to assist families in the area when they find themselves at a very vulnerable time in their lives. As family, Alycia and I both know on a personal level, how great the concern is to be certain our loved one is treated with dignity and respect."

For additional information, please call 610.487.0574, and visit: www.VisitingAngels.com/Pottstown.



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– Diana

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